



Lancashire Dispersed Housing Service Eligibility Criteria

The service will consider applications from people at risk of becoming homeless aged 16-25 years who have a housing related support need.

The service is primarily a housing-related support service. However, support in meeting other non housing-related needs will be met through partnership working and signposting to appropriate agencies.

Stepping Stone Project does not have a blanket exclusions policy. Applications may be refused where the applicant's needs do not match the aims of the service, such as where:

- Applicants do not require a housing related support service.
- Risks associated with the delivery of the service cannot be managed.
- Applicants refuse to sign the declaration or disclaimer section of the interview form.
- Applicants have knowingly failed to declare or given false information at the interview stage.

This is not an exhaustive list and referrals may not be successful for other reasons. All applications will be considered on their own individual circumstances.

All applicants need to demonstrate a willingness to engage in the support provided, although Stepping Stone Projects recognise that the Clients we work with may be living a chaotic lifestyle.

Where a referral is not accepted the applicant and referral agency (if applicable) will be contacted and advised in writing of the reasons for this decision. Advice and information will be offered to the applicant, on other options for alternative support locally.

The applicant will also be advised of the appeals procedure.

Referrals can be made by any agency or the applicant themselves. Referrals can be made by e-mail, telephone, post, or by the applicant presenting in person.